



One Year Limited Warranty

Raffel Systems warrants its products against all defects in materials and workmanship for a period of one year from the date of purchase, subject to the following terms and conditions:

This warranty applies only for normal use of the product, and shall not be effective for products or parts which do not function properly due to misuse, alteration, installation, accident, negligence, misapplication, modification, improper maintenance or commercial use, or if any product or part has been serviced or repaired by other than Raffel Systems. This warranty extends only to consumers and does not extend to Retailers.

A product that requires modifications or adoption to enable it to operate in any other country than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications is not covered under this warranty.

Liability of Raffel Systems, shall be limited to repair or replacement of any defective product or part, which option shall be the sole decision of Raffel Systems. This warranty is effective only on behalf of the original owner of the product and is not transferable. This warranty is effective only if the user manual instructions have been followed.

THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY. THERE SHALL BE NO OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS OR ANY OTHER OBLIGATION ON THE PART OF RAFFEL SYSTEMS WITH RESPECT TO PRODUCTS COVERED BY THIS WARRANTY. RAFFEL SYSTEMS SHALL HAVE NO LIABILITY FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES. IN NO EVENT SHALL THIS WARRANTY REQUIRE MORE THAN THE REPAIR OR REPLACEMENT OF ANY PART OR PARTS WHICH ARE FOUND TO BE DEFECTIVE WITHIN THE EFFECTIVE PERIOD OF THE WARRANTY. NO REFUNDS WILL BE GIVEN. IF REPLACEMENT PARTS FOR DEFECTIVE MATERIALS ARE NOT AVAILABLE, RAFFEL SYSTEMS RESERVES THE RIGHT TO MAKE PRODUCT SUBSTITUTIONS IN LIEU OF REPAIR OR REPLACEMENT.

To obtain warranty service on this product please contact our customer service team at customerservice@raffel.com with your dated sales receipt and description of your issue.